

# chilewich® CONTRACT

## Cleaning Methods for Spills and Stains

SPILL OR STAIN	CLEANING METHOD	PREFERRED PRODUCT
Shoe Heel Marks	<ul style="list-style-type: none"> <li>Mild soap and water or stain cleaner (Spot Shot®), apply with brush or sponge, rinse and blot dry. Should polish be transferred, use alcohol-based hand sanitizer in place of the stain cleaner.</li> </ul>	Alcohol-based hand sanitizer, Spot Shot® carpet stain remover, or ChemDry® grease and oil remover
Blood, Chocolate, Ketchup, White Glue, Egg, Ice Cream, Butter, Cream, Milk	<ul style="list-style-type: none"> <li>Remove excess solid residue with a blunt scraper, spoon or brush (if completely dry). Apply aerosol Spot Shot® and scrub with medium-bristle brush after 1-2 minutes of dwell time.</li> <li>Rinse and blot with white paper towels. Spot Shot® or general spot cleaner can be substituted with water and mild detergent.</li> </ul>	Spot Shot® stain remover, ChemDry® spot remover, or ChemDry® grease and oil remover
Berries, Fruit Juice, Wine, Beer, Tea, Soft Drink	<ul style="list-style-type: none"> <li>Remove excess solid residue with a blunt scraper, spoon or brush (if completely dry). Apply aerosol Spot Shot® and scrub with medium-bristle brush after 1-2 minutes of dwell time.</li> <li>Rinse and blot with white paper towels. Any residual stain can be treated with chlorine bleach-based kitchen disinfectant.</li> </ul>	Spot Shot® ChemDry® spot remover ChemDry® stain extinguisher
Excrement, Urine, Vomit	<ul style="list-style-type: none"> <li>Scrape or absorb excess residue from flooring. Apply cleaning solution of a mild detergent with warm water and 1 part chlorine bleach to 10 parts water and allow to dwell 1-5 minutes.</li> <li>Scrub the area with a medium-bristle brush, rinse with water and blot dry or extract, if possible. Repeat as needed.</li> </ul>	Mild dish detergent followed by chlorine bleach
Shoe Polish, Asphalt, Grease, Oil	<ul style="list-style-type: none"> <li>Scrape or absorb excess residue from flooring. Clean with mild soap, water using a brush to scrub. Brush into the stain and avoid spreading the material. Use general stain remover or degreaser stain remover.</li> <li>Apply directly to the flooring, allow the cleaner to soften the residue before brushing and blotting the area to remove the cleaner and dissolved stain.</li> </ul>	Greased-Lightning®, ChemDry® grease and oil remover, Spot Shot®

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Lip Stick, Nail Polish, Mascara, Markers, Crayons	<ul style="list-style-type: none"> <li>Scrape excessive residue.</li> </ul> <p><i>Method 1:</i> Apply spot cleaner for oily stains and blot until little comes off, then reapply cleaner and brush being careful not to spread the stain.</p> <p><i>Method 2:</i> Use alcohol-based hand sanitizer on the stain, allow to dwell at least a minute, but not to dry, then blot. Rinse with warm water and blot dry.</p> <p><i>Method 3:</i> Apply Goof Off® or mineral spirits to a cloth and rub the affected area. Once removed, rinse with water and blot dry.</p>	Greased-Lighting® ChemDry® grease and oil remover Spot Shot® Alcohol-based hand sanitizer
Mercurochrome Betadine	<ul style="list-style-type: none"> <li>Spray area with general spot cleaner (aerosol work best) and allow the spot remover to be in contact with the stain for 1-2 minutes. Blot with white paper towel, repeat the procedure until no color transfers to the towels.</li> <li>Apply white towels on the spot with a weighted object for good contact and let dry. If discoloration remains, treat the area with a 1:10 dilute solution of household bleach or bleach clean up product, allow to dwell at least 15 minutes before water rinse to remove the bleach, then blot dry.</li> </ul>	Spot Shot® stain remover ChemDry® spot remover Clorox® Clean-Up®
Chewing Gum	<ul style="list-style-type: none"> <li>Remove excessive residue without damaging the flooring. Freeze the gum using liquid or compressed air or a cold pack.</li> <li>Break away the gum from the surface and remove or vacuum. Clean the area with mild soap and detergent.</li> </ul>	Compressed air Frozen cold pack
Rust	<ul style="list-style-type: none"> <li>Wipe area with a cloth or medium-bristle brush to remove surface rust, then vacuum. Clean with rust removal products or reducing agents to eliminate the stain. These products should not be sprayed or applied directly on the flooring, but applied to a cloth first and then rubbed into the affected surface.</li> <li>Once applied, you may need to brush the rust away to remove it from the weave. Always give the area a thorough clean water rinse to remove residual cleaners.</li> </ul>	Lime-A-Way® CRL Calcium Lime Rust remover Goof Off® Rust Remover

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Candle Wax, Paraffin	<ul style="list-style-type: none"> <li>• Cool/Freeze wax using compressed air or cold pack. Scrape with a spoon and or medium-bristle brush to break the material free from the flooring and vacuum solids.</li> <li>• Apply a gel solvent for flooring or oily stain spot cleaner. Brush and wipe away with a clean cloth. Should residue remain, cover with paper or a cloth and press with a low heat iron. Heat should promote the transfer of wax to the paper or cloth. Monitor to insure the heat does not damage the flooring. Repeat as necessary.</li> </ul>	Mild dish detergent followed by chlorine bleach
Adhesive, Seam Sealer	<ul style="list-style-type: none"> <li>• Adhesive can be best removed from flooring before it is dry and becomes adhered to the surface, clean up with wet cloth.</li> <li>• Dry adhesive is difficult to remove, sometimes impossible.</li> <li>• Large deposits should be scrapped away with a spoon or similar dull instrument. In some cases liquid air may be helpful in making the adhesive less sticky and easier to remove or chip away.</li> <li>• Solvent can be used to remove more of the adhesive but these SHOULD NOT BE APPLIED DIRECTLY TO THE SURFACE. Apply to a cloth and gently rub the surface of the adhesive. A medium or soft bristle brush can be used to help the solvent work on the adhesive.</li> <li>• Repeat with a clean cloth and wipe away as much adhesive as possible. Once the adhesive is removed, clean with a mild detergent and water, rinse and blot dry.</li> </ul>	Lime-A-Way® CRL Calcium Lime Rust Remover Goof Off® Rust Remover