

## Sailrite® Ultrafeed® 5-Year Limited Warranty

We are proud to provide you with everything you need to successfully maintain and repair your Ultrafeed. Your purchase of an Ultrafeed comes with personalized support for the lifetime of the machine. We will do our best to satisfy every support request accurately, completely and in a timely manner.

The Ultrafeed five-year limited warranty, to the original purchaser, covers labor and replacement parts (excluding consumable items like needles, gib hook and retaining ring cap spring) for machine purchases beginning January 1, 2019. Sailrite support comes in several forms, including:

1. Creating a support case.
2. Email communication with support videos for resolution.
3. Phone support with a qualified technician.
4. Shipment of warranty parts for user installation.
5. Repair or service of the product at our Indiana facility, if necessary.

The customer is responsible for shipping costs of replacement parts. If sending the Ultrafeed back to Sailrite headquarters for repair, the customer is responsible for all shipping costs to and from Sailrite. Please insure the machine in transit. The machine should be shipped in the original packaging to ensure safe transport.

The Ultrafeed limited warranty does not cover any damage that results from improper installation, accident, abuse, misuse, natural disaster, insufficient/excessive electrical supply, normal wear and tear, abnormal mechanical or environmental conditions, or any unauthorized disassembly, repair or modification. It does not cover any rust, corrosion or cosmetic damages that may appear over the lifetime of the machine. This limited warranty does not apply with respect to products that have been altered or which are missing serial numbers, or for products not purchased directly from Sailrite. Maximum liability is limited to the amount paid by the original purchaser.



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